



CRAFT FLOOR MAINTENANCE GUIDE

Preserve the Natural Beauty of Your Floor

CRAFT flooring is a premium, prefinished hardwood product built for beauty, stability, and long-lasting performance. As a natural material, wood requires proper care. This guide helps homeowners protect their floor and maximize its lifespan.

Not following these guidelines may lead to permanent damage and void warranty coverage. For full details, please consult our warranty document at: craftfloor.com/learn/resources/



DAILY AND PERIODIC CLEANING

Keep Wood Floors Clean and Dry

- Moisture is the enemy of any real wood floor. Spills should be cleaned up immediately using a soft, dry cloth or a wet/dry vacuum—followed by thorough drying without applying direct heat. Maintaining a dry surface is essential to preserving the beauty and integrity of your CRAFT floor.

Regular Cleaning

- Sweep or vacuum regularly with a soft-bristle broom or vacuum with a brush attachment. Avoid rotating brushes or hard nozzles.
- Use a dry microfiber mop with a pH-neutral, manufacturer-approved cleaner (e.g., Bona Hardwood Floor Cleaner, or equivalent regional brands)
- **DO NOT USE** wax, oil-based detergents, all-purpose cleaners, vinegar, steam mops, or wet mops.

Spot Cleaning

- Wipe spills immediately with a soft, dry cloth. For larger spills, use a wet/dry vacuum and dry the area completely.
- Wood fibers expand when they absorb water, which can damage the finish, cause swelling, discoloration, and promote mold growth between boards.

Deep Cleaning

- Spray cleaner on the mop cover (never directly on the floor).
- Mop along the board length in gentle motions.
- Use the dry side of the mop to remove any residue.



QUICK "DO NOT" LIST



No steam cleaners



No wet mopping



No wax or oil soaps

No harsh chemicals

No abrasive scrub pads



Questions? For additional guidance or support, visit: craftfloor.com/learn/resources

CRAFT FLOOR Maintenance Guide

PROPER HUMIDITY CONTROL

Like all real wood products, CRAFT floors naturally expand and contract with changes in humidity. To minimize movement and preserve the integrity of your floor:

- **Maintain indoor humidity between 30–50%** at all times
- **Keep temperatures stable** between 15–26°C (60–80°F)
- **Use a humidifier** in dry climates or during winter
- **Use a dehumidifier** in hot, humid conditions
- **Monitor humidity with a quality humidistat**

Seasonal changes may cause minor gapping, which is normal. However, prolonged exposure to humidity outside the recommended range can cause permanent damage. Consistent climate control—especially in unoccupied spaces—is essential to keeping your CRAFT floor stable and beautiful year-round.

PROTECTING YOUR CRAFT FLOOR

- Lift (don't drag) heavy items.
- Use felt pads under all furniture legs.
- Use protective mats or soft casters for rolling chairs.
- When moving large appliances, use plywood sheets or protective sheeting.
- Avoid high heels and hard-soled shoes.
- Remove shoes at entryways to reduce abrasives.
- Elevate potted plants to prevent moisture stains.
- Use natural-fiber rugs where the wood might come in contact with water.
- Rotate rugs regularly to minimize UV fading.



Solutions for Common Accidents

| Incident | Recommended Action |
|-----------------|--|
| Liquid spill | Wipe with a dry cloth. If needed, use approved cleaner and dry thoroughly. |
| Greasy stains | Apply cleaner with a cloth and rub. For persistent stains, use a 1:1 mix of isopropyl alcohol and water. |
| Shoe marks | Gently rub with a cloth dampened with cleaner. |
| Tough stains | Use cleaner, and if needed, a mild solvent (e.g., mineral spirits) with caution. |
| Light scratches | Use a touch-up kit with marker and wax. |
| Deep damage | Board replacement may be required. Consult a professional. |



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