

## Homeowner Responsibility Form ~ Please Read Carefully

# CRAFT Engineered Flooring over In-Floor Heating System

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*Creative At Home* would like to thank you for your CRAFT Flooring purchase. We are very proud of our product quality and our network of dealers and their commitment to provide the best level of service and after-sale support. ***Creative At Home requires that the homeowner review, understand, sign, and submit the following important summarized installation guidelines in order for the warranty to be valid.*** *Creative At Home* feels it is imperative that the homeowner understands the installation process to ensure optimal performance of their CRAFT Flooring. Visit [craftfloor.com](http://craftfloor.com) if you also wish to download full *Installation Instructions* and *Care and Maintenance* information.

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Relative Humidity must be maintained between 30-50% throughout the year. If necessary, humidification and/or dehumidification equipment should be employed to achieve the required conditions. **Please refer to the NWFA website guidelines for specific information.**

1. The heat provided by the in-floor heating system must never exceed 29°Celsius/85° Fahrenheit at the floor's surface.
2. Introduce gradual heating over the course of several days whether turning on in-floor heating for the first time or after being off for an extended period of time.
3. The maximum difference between the moisture content of the flooring and subfloor must never be more than 2% at time of installation as per the NWFA Guidelines.
4. Wood is a natural product; it will expand and contract with changes in temperature, relative humidity and changes in seasons. This will result in small amounts of gapping to occur in width and length of the flooring boards. This is not a product defect.

***The CRAFT Product Warranty will be applicable as long as the NWFA Installation Guidelines are followed when installing the floor, and the Guidelines for In-Floor Heating Systems as summarized within this document are properly followed thereafter.*** Our warranty, with respect to applications over in-floor heating, applies to all CRAFT Engineered Flooring. Please provide the data and signature below indicating you have read the homeowners' responsibility to optimal flooring performance and **submit this form to [warranty@creativeathome.com](mailto:warranty@creativeathome.com).** (Failure to do so will void your warranty.)

Name: \_\_\_\_\_ Product: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Square Footage: \_\_\_\_\_

Dealer Name: \_\_\_\_\_ Installer name: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Date(s) of Install: \_\_\_\_\_

Homeowner Signature: \_\_\_\_\_