

OWNER RESPONSIBILITY ACKNOWLEDGEMENT

FOR OPERATING RADIANT FLOOR HEATING SYSTEMS WITH A CRAFT FLOOR



The homeowner or project manager must review, understand, sign, and submit the following important installation guidelines in order for the warranty to be validated.

In an effort to guarantee the highest level of customer satisfaction with a new CRAFT floor, Creative At Home feels it is imperative to ensure that homeowners and project managers who intend to install a CRAFT floor over a radiant floor heating system have as much knowledge as possible before installation is complete and they begin living on their new floor. **AS SUCH, CREATIVE AT HOME REQUIRES THAT THE HOMEOWNER OR PROJECT MANAGER REVIEW, UNDERSTAND, SIGN, AND SUBMIT THE FOLLOWING IMPORTANT INSTALLATION GUIDELINES IN ORDER FOR THE WARRANTY TO BE VALIDATED.**

Creative At Home feels it is imperative that the homeowner understands the installation process and operating protocols of their radiant floor heating system, as well as the specifics of maintaining proper ambient conditions at all times, in order to ensure optimal performance of their CRAFT floor. To download the complete CRAFT Installation Instructions, which also includes important care and maintenance information, visit craftfloor.com/resources.

The operation of a radiant floor heating system, especially when the floor covering is a real wood floor, requires more knowledge and a commitment to act responsibly than conventional heating systems. Below are some of the most important points.

- 1 It is imperative that relative humidity must be maintained between 30-50% throughout the year. If necessary, humidification and/or dehumidification equipment should be employed to achieve the required conditions.
- 2 The heat provided by the radiant floor heating system must never exceed 29°C (85°F) at the floors surface.
- 3 Before starting a radiant floor heating system for the first time (or for a system that has been turned off for a lengthy period), be sure to introduce gradual heating over the course of several days so that the wood can properly acclimate. When turning a radiant floor heating system on or off, it is imperative to avoid increasing or reducing the temperature of the subfloor by more than 3°C (5°F) per day.
- 4 Homeowners and project managers should understand and be willing to accept the fact that wood is a natural product and it is therefore possible that it may expand or contract with changes in temperature, relative humidity and changes in seasons. This may result in small amounts of gapping in width and/or length of some of the flooring boards. This is not to be thought of as a product defect.



For NWFA's comprehensive information on radiant floor heating system operation guidelines, refer to craftfloor.com/nwfa-radiant.pdf.

The CRAFT Product Warranty will be applicable as long as NWFA's *Wood Flooring Installation Guidelines* are followed, and the specific recommendations and instructions outlined in the *CRAFT Installation Instructions* – especially the guidelines relating to radiant floor heating systems – are properly followed before, during and after installation.

Please fill in the appropriate data, and then sign this form below, thus indicating you have read this ***Owner Responsibility Acknowledgement***, and that you agree to operate your radiant floor heating system as outlined above. Once signed, submit this form to hello@craftfloor.com (*Failure to do so may void the CRAFT Product Warranty for installations over radiant floor heating systems.*)

Name: _____ Product: _____

Site Address: _____

Builder / GC Name: _____ Square Footage: _____

Dealer Name: _____ Installer name: _____

Date of Purchase: _____ Date(s) of Install: _____

Homeowner Signature: _____

(PLEASE PRINT NAME AND DATE ABOVE)



CRAFT

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