

CRAFT COMMERCIAL FLOOR MAINTENANCE GUIDE

Protect the Beauty and Performance of Your CRAFT Floor

CRAFT flooring with **DuRa Finish™ Commercial** is designed for long-lasting performance in light to moderate commercial spaces. Proper care and regular maintenance are essential to protect the floor and extend its service life.

Failure to follow these guidelines may cause permanent damage and may void commercial warranty coverage. Damage from excess moisture, improper cleaning products, or unapproved equipment is not considered normal finish wear.

COMMERCIAL FLOOR CARE

Keep Wood Floors Clean and Dry

- Clean spills immediately with a soft, dry cloth or wet/dry vacuum. Dry the area thoroughly without applying direct heat. Standing moisture may damage the finish, cause swelling, and affect the stability of the floor.

Regular Cleaning

- Sweep or vacuum regularly with a soft-bristle broom or vacuum with a brush attachment. Avoid rotating brushes or hard nozzles.
- Damp-clean as needed with a lightly moistened microfiber mop and a pH-neutral, manufacturer-approved cleaner (e.g., Bona Hardwood Floor Cleaner, or equivalent regional brands)
- **DO NOT USE** wax, oil-based detergents, all-purpose cleaners, vinegar, steam mops, wet mops, polish, or rejuvenators.

Entryway Care

- Use commercial walk-off mats at all entrances to reduce dirt, grit, and moisture. Clean and replace mats regularly, and increase maintenance during rain or snow.

Deep Cleaning

- Apply cleaner to the mop cover, never directly to the floor. Clean along the boards in small sections, change dirty covers as needed, and let the floor dry before reopening to traffic. Do not use machines unless approved by CRAFT. Inspect finish wear; consult CRAFT before recoating, screening, sanding, or refinishing.



QUICK "DO NOT" LIST



No steam cleaners



No wet mopping



No wax or oil soaps



No harsh chemicals



No abrasive scrub pads



Do not use floor machines

CRAFT

Questions? For additional guidance or support, visit: craftfloor.com/learn/resources

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PROPER HUMIDITY CONTROL

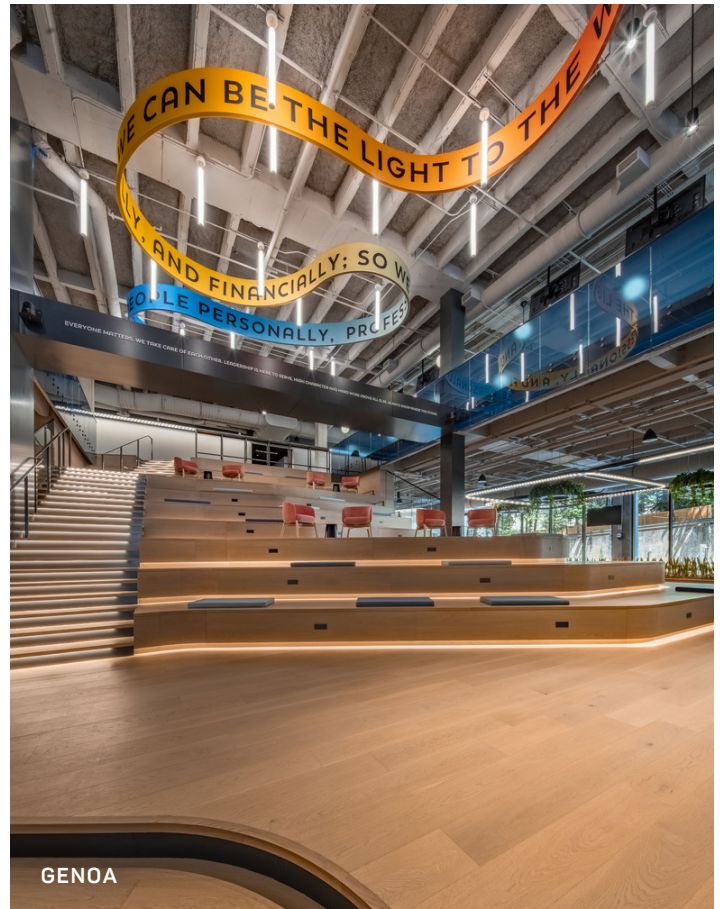
Like all real wood products, CRAFT floors naturally expand and contract with changes in humidity. To protect the floor and maintain its stability:

- **Maintain indoor humidity between 30–50%** at all times
- **Keep temperatures stable** between 15–26°C (60–80°F)
- **Use a humidifier** in dry climates or during winter
- **Use a dehumidifier** in hot, humid conditions
- **Maintain climate control** after hours and when the space is unoccupied.

Seasonal changes may cause minor gapping, which is normal. Prolonged exposure outside the recommended humidity range can cause permanent damage. Keep climate control running—even in unoccupied spaces—to help maintain floor stability year-round.

PROTECTING YOUR CRAFT FLOOR

- Lift (do not drag) furniture, displays, or equipment.
- Use clean felt pads under furniture and fixtures.
- Use protective mats and soft casters under rolling chairs.
- During construction, use breathable protection; never tape to the finished floor.
- Use walk-off mats at entrances to reduce grit and moisture.
- Protect floors beneath planters and water sources.
- Inspect mats, pads, casters, gapping, swelling, and water entry.
- Reposition rugs and displays to minimize UV fading.
- Use breathable rugs; keep them clean and fully dry.



Solutions for Common Accidents

Incident	Recommended Action
Liquid spill	Wipe with a dry cloth. If needed, use approved cleaner and dry thoroughly.
Greasy stains	Apply cleaner with a cloth and rub. For persistent stains, use a 1:1 mix of isopropyl alcohol and water.
Shoe marks	Gently rub with a cloth dampened with cleaner.
Tough stains	Use cleaner, and if needed, a mild solvent (e.g., mineral spirits) with caution.
Light scratches	Use a touch-up kit with marker.
Deep damage	Board replacement may be required. Consult a professional.